

Over **100** unique quick-turn services designed to help you close sales and bring additional value to partners. At Iron Systems, we reduce the challenges of managing OEM solutions.

DESIGN SERVICES

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| <ul style="list-style-type: none"> • Chassis Customization • Concept Design & CAD Modeling • Prototyping and FA Builds • Branding Services • Bezel (Sheet Metal & Plastic) • Chassis (Paint, Silk Screen) • Disk, DVD (Labeling & Packaging) • Shipping Box, Packaging Labels • HW Engineering Services • Systems Requirement Analysis • Bill-Of-Material (BOM) Creation • Configuration Management • Multi-Vendor Roadmap Planning • New Product Introduction • Dedicated NPI Teams • Program Management | <ul style="list-style-type: none"> • Reliability Testing • Duty Cycle Testing • MTBF Analysis • Thermal and Humidity • Packaging - Shock, Vibration & Drop • Regulatory Compliance • EMC, FCC, CB, CE, UL • Global Testing & Certifications • SW Engineering Services • Software Image Creation (Linux) • Software Image (Win Embedded) • Test Script Development • Appliance Deployment & Management Tools Development |
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SUPPLY CHAIN SERVICES

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| <ul style="list-style-type: none"> • Supply Chain Planning • Material Management • Forecast Management • Inventory Management • EOL Items Management • AVL Item Management • Long Lead Items Management • BOM Cost Management • Multi-Vendor Costing • Quarterly Pricing Review • Forward Logistics • Direct Order Fulfillment (DOF) • Global Export Management • Warehousing Services • Customer Owned Inventory • Consigned Inventory • Bonded Inventory • Extended FGI Storage • USA, Europe, Asia Locations | <ul style="list-style-type: none"> • Financial Services • eBilling • Extended Billing Terms, Leasing • Open Credit Limit • Flooring Terms • EDI / XML Integration • Portal Access - Live • Inventory Reports • Material Planning Reports • Quality Reports • Product Test Status Reports |
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INTEGRATION SERVICES

- **Integration Types**
- Kitting Services
- Complex , Small-Mid-Large Lots
- System Level Assembly
- Full Rack Assembly
- **Assembly Services**
- BIOS/Firmware Upgrades
- Asset Tagging & Serialization
- Custom Labeling
- Asset Life Management
- Custom HW/SW Configuration
- Custom Packaging
- **Testing & Imaging**
- Component Level Testing
- Functional Testing
- Reliability/Burn-in Testing
- Reliability/Chamber Testing (35^C)
- Linux/Windows Testing Tools
- Software Imaging - Disk/System
- Pre-Ship Staging Test
- Test Log Audit Reporting
- Quality Yield Matrices/Reporting
- **MFG Engineering Services**
- Mfg. Process Documentation
- BOM Change/Revision Control
- Documentation Change Mgmt.
- Change (ECO) Management
- Secured FTP for Image Mgmt.
- Secured VPN Access
- **Global Locations**
- USA, Europe & Asia Facilities

SUPPORT SERVICES

- **Repairs - Warranty Programs**
- Standard 2 & 3 HW Warranty
- Extended 5 Year Program
- Return Repair Depot (USA)
- Return Repair Depot (Global)
- Returns ECO Managements
- **Repairs - Specialized Programs**
- Multi-Tier Ticketing System
- Depot Spare Program
- Advance Replacement (Global)
- Re-Certify/Refurbish
- Evaluation Pool Management
- Trade Show Pool Management
- Upgrade to newer BOM
- Asset Tracking (Changes)
- Contract Renewals
- **Field Support Services**
- Last-Mile Repairs (Global)
- Last-Mile Spare Program
- Last-Mile Professional Deployment
- **End-Of-Life Services**
- De-Kitting / Reclaim Components
- Retirement Services
- Recycling Service
- **Technical Support Help Desk**
- Phone/Email Help Desk
- 24x7 Help Desk Staff (Global)
- Remote Deployment
- Field HW/SW Upgrades
- Website Ticketing Portal
- Multi-Tier Ticketing System